Online Course Experience Survey System
Agenda

• How the system works
• Survey & report demo
• How it worked in the summer
• How it will work in the fall/spring
How the CES system works

- All “Course Experience Survey” surveys now online
- Everything keyed on CRNs and Netlink IDs
  - If it’s not in Banner, it’s not in the eval
How the CES system works – student experience

• Email invitation at 5/6ths of course duration (some exceptions)

• Link or browse to http://ces.uvic.ca
• Sign in to UVic
• Complete survey
  • can be ‘saved’ and ‘submitted’ later
  • on desktop or mobile device
• Survey closed at end of last day of class (some exceptions)
How the CES system works – instructor experience

• Email invitation to view response rates at 5/6ths of course duration
• Link or browse to http://ces.uvic.ca
• Sign in to UVic
• View response rates
How the CES system works – instructor experience

• After grades submitted in FAST, instructor report available
  • Email with link
  • Sign in to UVic
  • View report
How the CES system works – dean/chair experience

• After instructor reports for D&C created, email to view reports
  • [http://ces.uvic.ca](http://ces.uvic.ca)
  • Sign in to UVic
  • List of links to instructor reports for their faculty or department (i.e., course’s dept_id)
  • Can be batch downloaded as PDFs
  • Can see comments for non-faculty instructors
CES Survey Demo
CES Report Demo
Summer 2014 CES

• First emails went out May 16
• All CRNs were included

• Full term summer courses
  • Students emailed July 18
  • Instructors emailed July 29
Summer 2014 CES – Stats

- 955 courses
- 1036 course/instructors (i.e., team taught)
- 17325 Student invitations
- 7763 Student responses
- 45% Response rate
Summer 2014 CES

- Instructor reports - Aug 29 (as grades submitted)

- Deans/Chairs reports - Oct 3 (as grades submitted)
Fall 2014/Spring 2015 CES

- Excluded CRNs
  - Non-graded
  - Directed studies/thesis

- First invitations - Sept 27
Fall 2014/Spring 2015 CES

• Working with LTC on addressing other non-standard courses

• Working with IPA on other reporting

• Determining definitive source for Deans/Chairs to Faculty/Dept mapping
Fall 2014/Spring 2015 CES

- Reports available faster
- New resource to operate software TBD
Techie Questions?

• David Shaykewich, University of Victoria
• dshaykew@uvic.ca